

## training courses frequently asked questions



- **What clinical standards and operating guidelines do your courses meet?** All training meets the standards set by the Joint Royal Colleges Ambulance Liaison Committee (JRCALC), the guidelines set by Edexcel (IHCD), the Emirates Institute for Health and Safety (EIHS), the Health & Safety Executive (HSE), and the Resuscitation Council (RCUK). The medical protocols of each particular country are recognised, adopted, and applied as required.
- **Are there age limits for those attending courses?** The minimum age limit for all courses is 16, but the pre-requisite of certain courses will naturally push up the average age of attendance. There is no upper age limit.
- **Are the courses physically demanding?** Not particularly, but the courses are primarily designed for rescue personnel, first aiders, EMS crews etc, so a degree of moving and handling of people and equipment is essential.
- **What accommodation is local to you?** There are several excellent local hotels and B&B's that we can recommend. We will be pleased to advise you.
- **Do you have free car parking facilities at the Stafford EMS Training Centre?** Yes. We have free on-site parking for over 50 vehicles.
- **What is pre-reading material?** Some courses require student notes to be sent to you two weeks before your course starts. Notes may be of a subject background information nature, or contain information essential to your understanding of the course. You should study these notes before your arrival.
- **Will you advise me to re-qualify when my certificate is close to expiry?** Yes we will do this automatically to the last address that we have for you, when your certification has 3 months left.
- **What certificates do you issue at the end of the course?** Every course is certificated. Lifeskills Medical display and personal photo ID certificates are provided for the majority of courses. We sell uniform badges for our EMT and also for our EMT Advanced courses. Where appropriate, external accreditation course certification is also issued.
- **Do you guarantee that I will pass my course?** No we don't. Courses are based on skills competency not just on attendance. It is a fact that some people are unable to meet the required pass standards that are set. We will identify early on in your course if you are having difficulty

copng, and we will help you as much as we can to ensure a positive outcome, but because you are learning to deal effectively with emergency situations, the required standards are high, and you need to work to develop your knowledge and skills to earn the end certification.

- **What qualifications are equivalent to the HSE First Aid at Work certificate?** Some courses require a known level of training to have been completed before you start the course. For example, FPOS (Intermediate) from IHCD and military CMT 1 meet our requirements. Call us - we will be pleased to advise further.
- **Does advanced training put rescuers at a greater risk of getting sued?** An EMS provider who actively seeks out the most appropriate education available and who gains the confidence to use the knowledge and skills in a prudent manner is better protected against medical liability than a rescuer who avoids such training.
- **After training can I work with you on events cover or on operational duties?** We are always looking for keen part-time 'bank' staff that we can call on for operational ambulance duties and evening or weekend event work. Our pay rates are good with uniform provided, and the hands-on experience you will gain, will compliment your training and give you greater confidence. Contact us for an events staff application form.
- **Are you registered for MoD ELC funding?** Yes, we are a preferred supplier to the Ministry of Defence Career Transition Partnership, and an ELCAS Approved Learning Provider for the Ministry Of Defence Extended Learning Credits Scheme. Contact us for full details.
- **What payment methods do you accept?** At the time of booking, you can pay by credit card over the phone, use our secure on-line credit card payment system, pay on-line using PayPal, send a cheque, or pay by direct bank transfer. Corporate accounts can also be set up. Call us - we will be pleased to advise you.



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